



CITY OF LODI

COUNCIL COMMUNICATION

AGENDA TITLE: Approve Upgrade of Telephone Voicemail and Telephone Switch (\$160,000)
MEETING DATE: August 18, 1999
SUBMITTED BY: Information Systems Manager

RECOMMENDED ACTION: That the City Council approve purchase of a voicemail system upgrade from Lucent-Technologies, Octel Messaging Division and a telephone system upgrade from Williams Communications.

BACKGROUND INFORMATION:

Voicemail System Upgrade

The City's current voicemail system, a Lucent Octel product, is not 2000 compliant and will therefore not function past December 31, 1999. This system has been reliable and is regarded in the communications industry as being solid. By staying with the same product, there will be minimal down time and there will be minimal employee training necessary.

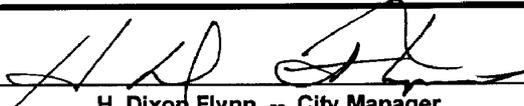
Staff has obtained informal quotes from Williams Communications and from Lucent-Octel which both carry the Octel Voicemail system product. Lucent-Octel's quote is \$ 47,138.47 (tax included) which is less than the other vendors' quote.

Telephone System (PBX) Upgrade

The current telephone system is at maximum capacity. The City has had to purchase outside Pacific Bell single business lines each time we have added new lines. The City has 172 of these business lines. It is estimated that at least 30 of these lines can be eliminated with an annual savings of \$5400.

Williams Communications has assisted the City in engineering a solution to upgrade the current telephone system. Williams Communications has informally quoted \$112,218.20 (tax included) to do the suggested upgrade. Outside expertise would otherwise be needed for staff to engineer a solution. The system has worked well, and staff is pleased with the product. Williams Communications, the City's current telephone system vendor has performed well and can provide the upgrade, to coincide with the voicemail system upgrade at a competitive price. It is preferable to do both the voicemail and telephone upgrade at the same time so as to minimize disruption of

APPROVED: _____


H. Dixon Flynn -- City Manager



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Equipment Subtotal	\$112,991.15
Labor, Warranty and Training	\$ 19,767.27
Subtotal	\$132,758.42
Williams Negotiated Executive Discount	(27,189.82)
Tax	\$ 6,649.60
Option 11C System Solution Total	\$112,218.20
Lucent-Octel Voicemail Upgrade:	\$ 47,138.47 (includes tax)
Integration cost if no upgrade:	\$ 11,072.03
	\$ 58,210.50
Grand Total for Voicemail and PBX	\$159,356.67 (includes tax)

FUNDING: CIP (*Funding Available*)

Ruby R. Paine for
Finance Director

Respectfully submitted,

Stan Helmle
Stan Helmle
Information Systems Manager

Prepared by: Janet S. Keeter, Deputy City Manager
Stan Helmle, Information Systems Manager
Mark White, Information Systems Coordinator

cc: Joel Harris, Purchasing Officer

APPROVED: _____
H. Dixon Flynn -- City Manager

RESOLUTION NO. 99-127

A RESOLUTION OF THE LODI CITY COUNCIL AUTHORIZING
THE PURCHASE OF VOICEMAIL AND TELEPHONE SYSTEM
UPGRADES

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WHEREAS, Lodi Municipal Code, Section 3.20.070, authorizes dispensing with bids for purchases of supplies, services or equipment when it is in the best interest of the City to do so; and

WHEREAS, the City's current voicemail system, a Lucent Octel product, is not Year 2000 compliant and will not function past December 31, 1999; and

WHEREAS, staff recommends staying with the same product which will allow for minimal down time and there will be minimal employee training necessary; and

WHEREAS, staff has obtained informal quotes from Williams Communications and from Lucent-Octel which all carry the Octel Voicemail system product; and

WHEREAS, Lucent-Octel's quote of \$47,138.47 (tax included) is lower than the other vendors' quote; and

WHEREAS, the current telephone system is at maximum capacity and needs to be upgraded; and

WHEREAS, Williams Communications, the City's current telephone system vendor, has assisted the City in engineering a solution to upgrade the current telephone system that will coincide with the voicemail system upgrade, and has quoted a cost of \$112,218.20 (tax included) to do the suggested upgrade; and

WHEREAS, it is preferable to do both the voicemail and telephone upgrade at the same time to minimize disruption of services to the public and employees and to integrate both without additional cost to the phone system.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Lodi hereby approves the purchase of a voicemail system upgrade from Lucent Technologies, Octel Messaging Division and a telephone system upgrade from Williams Communications at an approximate cost of \$160,000.00.

Dated: August 18, 1999

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I hereby certify that Resolution No. 99-127 was passed and adopted by the City Council of the City of Lodi in a regular meeting held August 18, 1999, by the following vote:

AYES: COUNCIL MEMBERS – Hitchcock, Mann, Nakanishi, Pennino and Land
(Mayor)

NOES: COUNCIL MEMBERS – None

ABSENT: COUNCIL MEMBERS – None

ABSTAIN: COUNCIL MEMBERS – None


ALICE M. REIMCHE
City Clerk