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CITY COUNCIL MEETING

AUGUST 18, 1982

ADDITION OF
AUTOMATIC
LOCATION
IDENTIFICATION
FEATURE FOR 911
EMERGENCY
TELEPHONE SYSTEMS
URGED

Following introduction of the matter by City Manager Glaves, Council on motion of Councilman Pinkerton, Murphy second, adopted Resolution No. 82-90 - A Resolution of the City Council of the City of Lodi urging the State of California to enact legislation to provide for the addition of the automatic location identification feature for 911 Emergency Telephone Systems.

RES. 82-90

F.U.

CITY COUNCIL

FRED M. REID, Mayor
ROBERT G. MURPHY,
Mayor Pro Tempore
EVELYN M. OLSON
JAMES W. PINKERTON, Jr.
JOHN R. (Randy) SNIDER

CITY OF LODI

CITY HALL, 221 WEST PINE STREET
POST OFFICE BOX 320
LODI, CALIFORNIA 95241
(209) 334-5634

HENRY A. CLAVES, Jr.
City Manager
ALICE M. REIMCHE
City Clerk
RONALD M. STEIN
City Attorney

August 23, 1982

Dr. Henry L. Richter, P.H.D., PE
President
TeleComm Consultants, Inc.
8812 E. Las Tunas Drive
San Gabriel, CA 91776

Dear Dr. Richter:

Enclosed herewith please find Resolution No. 82-90, a Resolution of the City Council of the City of Lodi urging the State of California to enact legislation to provide for the addition of the automatic location identification feature for the 911 emergency telephone systems. Certified copies of this resolution have been forwarded to Mr. Mason Riegel, Director of the Communications Division, Governor Brown, Mike Curb, Speaker of the Assembly Willie Brown, Senator John Garamendi and Assemblyman Pat Johnston.

Should you have any questions concerning this action of the Council, please do not hesitate to call this office.

Very truly yours,

Alice M. Reimche
City Clerk

AMR/lf
Enc.

F.U. 8/18/82

RESOLUTION NUMBER 82-90

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF LODI URGING THE STATE OF CALIFORNIA TO ENACT LEGISLATION TO PROVIDE FOR THE ADDITION OF THE AUTOMATIC LOCATION IDENTIFICATION FEATURE FOR 911 EMERGENCY TELEPHONE SYSTEMS.

WHEREAS, California law requires the implementation of a 911 Emergency Telephone System for all of California; and,

WHEREAS, Funding for this system has been provided by a surcharge on certain telephone services; and,

WHEREAS, The major purpose of such a system is to aid in the reporting of incidents requiring emergency response; and,

WHEREAS, Technical advancements now make it feasible to automatically determine the location of the calling party; and,

WHEREAS, This Automatic Location Identification (ALI) feature is highly desirable to meet the purposes of the 911 Emergency Reporting System but is not eligible for funding from the 911 fund; and,

WHEREAS, On July 28, 1982 the State Advisory Committee for 911 voted unanimously to recommend that the ALI feature be funded from the 911 fund, now therefore be it,

RESOLVED, That the public safety will be advanced by providing the ALI feature in the City of Lodi 911 system; and be it further,

RESOLVED, That funding for the implementation of this feature should be authorized from the existing 911 fund; and be it further,

RESOLVED, That the Clerk of the City of Lodi be authorized and directed to forward a copy of this Resolution to:

Mr. Mason Riegel, Director, Communications Division
2825 Nineteenth Street
Sacramento, California 95818

Edmund G. Brown, Jr., Governor

Mike Curb, President of the Senate

Willie L. Brown, Jr., Speaker of the Assembly

John Garamendi, Senator

Pat Johnston, Assemblyman

Dated: August 18, 1982

I hereby certify that Resolution 82-90
was passed and adopted by the City Council
of the City of Lodi in a regular meeting held
August 18, 1982 by the following vote:

Ayes: Council Members - Murphy, Olson, Snider,
Pinkerton and Reid

Noes: Council Members - None

Absent: Council Members - None

Alice M. Reimche
ALICE M. REIMCHE
City Clerk

THE FOREGOING DOCUMENT IS CERTIFIED
TO BE A CORRECT COPY OF THE ORIGINAL
ON FILE IN THIS OFFICE

ALICE M. REIMCHE
CITY CLERK, CITY OF LODI

BY
DATED

Alice M. Reimche
8-21-82

82-90
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cm
TCI

MEMORANDUM — 214-1

TCI CLIENT BULLETIN

RECEIVED

911 Advisory Committee Recommendations
Automatic Location Identification (ALI)

1987 AUG 18 AM 8 52

ALICE M. REIMCHE
CITY CLERK
CITY OF LODI

This bulletin is being written to advise you that on July 28 in Costa Mesa I watched history being written as the 911 State Advisory Committee went on record and recommended to the State Communications Division that the State fund the ALI feature for E-911 systems. Several steps are still necessary in order to make this a reality. It has to go through the Communications Division, and through Finance, and then must receive final State approval. I would therefore strongly recommend that you obtain a resolution from your City Council or Board of Supervisors supporting this move. We need to do everything we can at this point to convince the State that paying for this feature is in the best interest of our citizens.

The addition of the ALI capability to the Automatic Number Identification (ANI) really fulfills the full intent of the 911 legislation. In terms of providing rapid emergency response to critical incidence where information is lacking, the ALI will provide particularly valuable information. I am sure that you are all sold on this concept and are simply waiting to find out whether or not the State will pick up the charges for it. Again, I feel that a resolution from your jurisdiction would help demonstrate that this feature is important to your citizens.

I am not a qualified resolution drafter but I have enclosed a sample of some wording that would ensure that the essential points are mentioned in your document. I would suggest that the resolution be passed, as soon as possible, then sent to your state legislator with a copy to Mr. Mason Regal, Director, Communications Division, Sacramento.

I would also like to call to your attention (again) to this matter of obtaining satisfactory and cost effective foreign language translation for 911 centers. I made a presentation before the Advisory Committee, recommending to them that the State establish one or two central translation centers, serviced by an 800 telephone number. As our non-English speaking population grows, there will be a continually increasing problem of how to handle their calls. Staffing dispatch personnel to service the "five percent minority" (if you have one) could be a real hiring and scheduling headache. Over and above that, there is the general problem of how to handle calls in unknown languages in general. If you agree that this is a problem that could better be handled at the State level, please lend your voice to this campaign by communicating this fact to Mr. Mason Regal. I wrote a more complete description of this suggestion to the State in a previous client bulletin. I also sent it on to Mr. Regal but this is the first opportunity that I have had to pass it onto the 911 Advisory Committee. I suggested to the Committee that they send a questionnaire around to the 911 and other dispatch centers finding out how frequently they have problems with non-English speaking callers. Any experiences that you or your people have in this regard would certainly be of interest to me.

I would also like to call your attention to another Bill (AB 2592, copy enclosed) which we do not feel is in the best interest of your clients. This deals with the requirement to have a hearing impaired communication device in each PSAP. We think that a minimum of one per county or major community is adequate (based on the several year history of calls to existing devices). We would suggest that you respond to this bill as you see fit.

A handwritten signature in cursive script that reads "Henry L. Richter".

Henry L. Richter, Ph.D., PE
President

HLR:rw

Attachments

ASSEMBLY BILL

No. 2592

Introduced by Assemblyman Johnson

February 9, 1962

An act to amend Section 53112 of the Government Code, relating to telephones.

LEICAHART'S COMMENT: occurs

AB 2592, as introduced, Johnson. Telephone emergency system; service for deaf persons.

(1) Existing law requires every local public agency to establish a basic emergency "911" telephone system which is funded by a surcharge on intrastate telephone services which is deposited in the State Emergency Telephone Number Account and paid, upon appropriation, to service suppliers and local agencies for the costs of the systems. This bill would require every emergency "911" system to include specified telecommunication devices capable of servicing the deaf or severely hearing impaired at the "911" public safety answering point or points.

(2) Article XIII B of the California Constitution and Sections 2231 and 2234 of the Revenue and Taxation Code require the state to reimburse local agencies and school districts for certain costs mandated by the state. Other provisions require the Department of Finance to review requests disallowing these costs and provide, in certain cases, for making claims to the State Board of Control for reimbursement. However, this bill would provide that no appropriation is made and no reimbursement is required by this act for a specified reason.

(3) This bill would provide that notwithstanding Section 2231.5 of the Revenue and Taxation Code, this act does not

AB 2592

contain a repealer, as required by that section; therefore, the provisions of the act would remain in effect unless and until they are amended or repealed by a later enacted act. Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

1 SECTION 1. Section 53112 of the Government Code
2 is amended to read:
3 53112 All systems shall be designed to meet the
4 specific requirements of each community and public
5 agency served by the system. Every system, whether
6 basic or sophisticated, shall be designed to have the
7 capability of utilizing at least three of the methods
8 specified in Sections 53103 to 53106, inclusive, in response
9 to emergency calls. The Legislature finds and declares
10 that the most critical aspect of the design of any system
11 is the procedure established for handling a telephone
12 request for emergency services.
13 In addition, to maximize efficiency and utilization of
14 the system, all pay telephone s within each system shall
15 by December 31, 1965, enable a caller to dial "911" for
16 emergency services, and to reach an operator by dialing
17 "911" without the necessity of inserting a coin. At those
18 "911" public safety answering points serving an area
19 where 5 percent or more of the population, in accordance
20 with the latest United States census information, speak a
21 specific primary language other than English, operators
22 who speak each such other language, in addition to
23 English, shall be on duty or available through interagency
24 telephone conference procedures at all times for "911"
25 emergency services.
26 In addition, all systems shall require installation of a
27 telecommunications device capable of servicing the
28 needs of the deaf or severely hearing impaired at the
29 "911" public safety answering point or points. The device
30 shall be compatible with devices furnished by telephone
31 corporations pursuant to Section 2231 of the Public
32 Utilities Code.

AB 2592

1 SEC. 2. No appropriation is made and no
2 reimbursement is required by this act pursuant to Section
3 6 of Article XIII B of the California Constitution, or
4 Section 2231 or 2234 of the Revenue and Taxation Code
5 because the Legislature has provided a fund and funding
6 mechanism in Section 41140 of the Revenue and Taxation
7 Code to pay local agency or school district costs incurred
8 pursuant to this act.
9 SEC. 3. Notwithstanding Section 2231.5 of the
10 Revenue and Taxation Code, this act does not contain a
11 repealer, as required by that section; therefore, the
12 provisions of this act shall remain in effect unless and
13 until they are amended or repealed by a later enacted
14 act.