

cc-84 - Health & Safety 289

CITY COUNCIL MEETING

SEPTEMBER 15, 1982

COMMUNICATIONS
(CITY CLERK)

City Clerk Reimche presented a letter which had been received from Delores Dickey, Lifeline program coordinator, Lodi Memorial Hospital, scheduling September 9 - 10 as the installation dates for Lifeline, a personal emergency response program.



Lodi Memorial
Hospital

RECEIVED

1982 AUG 33 PM 3:20

ALICE M. REIMCHE
CITY CLERK
CITY OF LODI



August 31, 1982

Mayor Fred Reed
City of Lodi
210 W. Elm Street
Lodi, CA 95240

Dear Mayor Reed:

We are pleased to inform you that Lodi Memorial Hospital has scheduled September 9-10, 1982 as the installation dates for Lifeline.

Basic Facts About Lifeline:

- Lifeline is a personal emergency response program, provided as a community service by Lodi Memorial Hospital that helps elderly or disabled persons maintain their independence by remaining in their own homes.
- It consists of three elements:
 - an electronic unit attached to the home telephone and a portable help button worn by the subscriber
 - an emergency response center in the Emergency Room
 - responders selected by the subscriber
- Subscriber criteria:
 - must have three responders
 - must have a physician on the Lodi Memorial Hospital Staff
 - must live within the Hospital's service area

The system does not provide medical management or diagnosis. The equipment simply relays a message for help to the Response Center and the personnel then call the designated responders. In some situations, because of the subscriber's medical condition, emergency medical aid is summoned immediately.

We have enclosed some information which explains the program. If you have any questions or would like further information about our Lifeline Program, please call me.

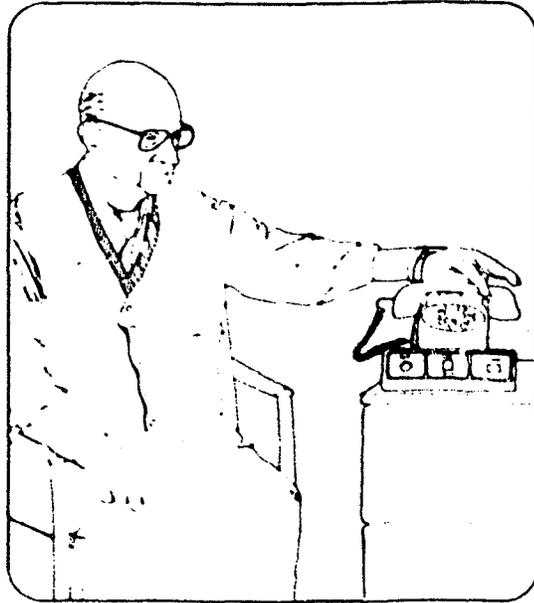
Sincerely,

Delores Dickey
DELORES DICKEY
LIFELINE PROGRAM COORDINATOR

DD:lw
Enclosure

You're Never Alone With

LIFELINE[®]



A Personal Emergency Response System
Sponsored By



Lodi Memorial
Hospital

HERE'S HOW LIFELINE WORKS

In a three-year study funded by the U.S. Department of Health and Human Services, Lifeline was proven to be an effective response program for both medical and environmental emergencies. The study showed that it was particularly useful to elderly and handicapped people who live alone. Lifeline helps users remain independent and in their own homes while decreasing the cost of long-term medical care.

LIFELINE

consists of three parts:



Electronic equipment located in your home. A portable help button and home unit linked to your telephone are used to summon emergency assistance.



An emergency response center, located at the hospital where trained personnel provide 24 hour/day coverage.

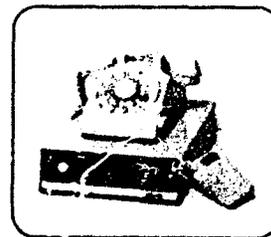


People who have agreed to respond to your call for help. They're sent immediately in the event of any emergency.



1 You carry the small wireless help button in your pocket or clipped to your belt or clothing. Whenever you need help, any time of day or night, you just push the button to contact the hospital's emergency response center.

2 Your call for help activates your home unit — attached to your telephone — which automatically dials the hospital. This Lifeline home care unit can work even if your phone is off the hook and during a power failure. The unit can be programmed to automatically dial "one" and/or an area code.



3 At the hospital emergency response center, trained personnel are on duty day and night. When they receive your signal for help, they will:

4 Immediately try to reach you by telephone to see what help you need.

5 Send a "Responder" to your home if they are unable to contact you by telephone. "Responders" are people that you select in advance — a friend, neighbor, relative, or anyone else you choose to be called in the event of an emergency.

6 Upon arriving at your home, the responder signals the hospital by resetting the Lifeline unit. If you need medical help, the responder can either take you to the hospital or have an ambulance sent to your home.

7 The home unit includes a timer. You reset the timer automatically every time you use your telephone. If you become unconscious, or are otherwise unable to reset the timer, Lifeline automatically calls the hospital and starts the emergency response procedure for you.

Lodi Memorial Hospital's Lifeline service is the first system serving the residents of San Joaquin County.

TO SUBSCRIBE TO LIFELINE YOU MUST:

- Have three responders
- Have a physician on the Lodi Memorial Hospital Medical Staff
- Live within the hospital's service area

LIFELINE

Means:

- Emergency help at the push of a button
- Independent lifestyle for you
- Reassurance for family & friends

You can subscribe to Lifeline
for a small monthly fee.

For further information
contact:

Lodi Memorial Hospital
(209) 334-3411

*We sincerely thank the Lodi Memorial Hospital
Auxiliary for their generous contribution of the
Lifeline Base Station*



**Lodi Memorial
Hospital**

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