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CITY COUNCIL MEETING
SEPTEMBER 19, 1984

City Clerk Reimche presented the following letter which had been received from Doralee A. Boles, Transit Coordinator, County of San Joaquin, Department of Public Works:

"PERIODIC DIAL-A-RIDE SERVICE TO ARBOR MOBILE HOME PARK - ACAMPO

Dear Council Members:

In accordance with your decision of September 4, 1984, County staff met with Mrs. McDaniels, Manager of Acampo's Arbor Mobile Home Park. The meeting was to explore the potential for periodic service (10:00 AM; 12:00 NOON; 2:00 P.M.) to the Park. These trips would be based on actual requests for rides with returns based on feasible scheduling and usage.

It appears to be an acceptable plan which will afford residents the opportunity to shop, do business, recreate and seek medical and dental services in the City of Lodi during usual business hours.

Based on the City's agreement to begin service October 1, 1984, a modification will be prepared in the interim to be signed prior to the October 1, 1984 commencement. The cooperation and effort on the part of the City is greatly appreciated.

Very truly yours,

s/Doralee A. Boles
Transit Coordinator"

RES. NO. 84-141

CITY DIAL-A-RIDE
PROGRAM EXTENDED
ON SET SCHEDULE
TO ARBOR MOBILE
HOME PARK

Following discussion, with questions being directed to Staff, Council, on motion of Council Member Olson, Hinchman second, adopted Resolution No. 84-141 extending the City Dial-A-Ride Program to include Arbor Mobile Home Park, Acampo, on a set schedule (10:00 a.m.; 12:00 noon; 2:00 p.m.) to the Park. (These trips would be based on actual requests for rides with returns based on feasible scheduling and usage.) Council further authorized the appropriate City officials to execute the amending contract, to provide the aforementioned service to Arbor Mobile Home Park effective October 1, 1984.

HENRY M. HIRATA
DIRECTOR



EUGENE B. DELUCCHI
DEPUTY DIRECTOR

JOHN A. HAUG
DEPUTY DIRECTOR

COUNTY OF SAN JOAQUIN
DEPARTMENT OF PUBLIC WORKS
P. O. BOX 1810 - 1810 E. HAZELTON AVENUE
STOCKTON, CALIFORNIA 95201
(209) 944-2281

September 13, 1984

City of Lodi
Lodi City Hall
Lodi, CA 95240

PERIODIC DIAL-A-RIDE SERVICE TO ARBOR MOBILE HOME PARK - ACAMPO

Dear Council Members:

In accordance with your decision of September 4, 1984, County staff met with Mrs. McDaniels, Manager of Acampo's Arbor Mobile Home Park. The meeting was to explore the potential for periodic service (10:00 AM; 12:00 NOON; 2:00 PM) to the Park. These trips would be based on actual requests for rides with returns based on feasible scheduling and usage.

It appears to be an acceptable plan which will afford residents the opportunity to shop, do business, recreate and seek medical and dental services in the City of Lodi during usual business hours.

Based on the City's agreement to begin service October 1, 1984, a modification will be prepared in the interim to be signed prior to the October 1, 1984 Commencement. The cooperation and effort on the part of the City is greatly appreciated.

Very truly yours,


Doralee A. Boles
Transit Coordinator

DAB:jh
J-L-COL

c: Henry M. Hirata, Director of Public Works
George L. Barber, Chairman, Board of Supervisors
Mrs. McDaniels
Council of Governments

CITY COUNCIL

JOHN R. (Randy) SNIDER, Mayor
DAVID M. HINCHMAN
Mayor Pro Tempore
EVELYN M. OLSON
JAMES W. PINKERTON, Jr.
FRED M. REID

CITY OF LODI

CITY HALL, 221 WEST PINE STREET
POST OFFICE BOX 320
LODI, CALIFORNIA 95241
(209) 334-5634

Sept 19 cc file
HENRY A. GLAVES, Jr.
City Manager

ALICE M. REIMCHE
City Clerk

RONALD M. STEIN
City Attorney

October 3, 1984

Doralee A. Bowles
Transit Coordinator
County of San Joaquin
Department of Public Works
P. O. Box 1810
1810 East Hazelton Avenue
Stockton, CA 95201

Subject: Periodic Dial-A-Ride Services to Arbor Mobile Home Park,
Acampo

Dear Ms. Bowles:

This letter will confirm the action taken by the Lodi City Council at its regular meeting of September 19, 1984 whereby the Council adopted Resolution No. 84-141 Extending the City Dial-A-Ride Program to Include Arbor Mobile Home Park on a Set Schedule as set forth in your letter dated September 13, 1984 and authorizing the appropriate City Officials to execute the Amending Contract on behalf of the City of Lodi.

We have enclosed a copy of the authorizing Resolution and would ask that you provide this office with a copy of the Amending Contract at the earliest possible time.

Should you have any questions, please do not hesitate to call.

Very truly yours,

Alice M. Reimche
City Clerk

AMR:jj
Enc.

RESOLUTION NO. 84-141

RESOLUTION EXTENDING THE CITY DIAL-A-RIDE PROGRAM TO
INCLUDE ARBOR MOBILE HOME PARK ON A SET SCHEDULE

RESOLVED, that the City Council of the City of Lodi does hereby approve extending the City of Lodi Dial-A-Ride program to include Arbor Mobile Home Park, Acampo, on a set schedule (10:00 a.m., 12:00 noon, 2:00 p.m.) to the park. These trips would be based on actual requests for rides with returns based on feasible scheduling and usage.

BE IT FURTHER RESOLVED, that the City Council of the City of Lodi does hereby authorize the Mayor and City Clerk to execute an Amending Agreement for extension of Dial-A-Ride service to Arbor Mobile Home Park, which service is to commence October 1, 1984.

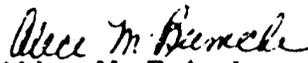
Dated: September 15, 1984

I hereby certify that Resolution No. 84-141 was passed and adopted by the City Council of the City of Lodi in a regular meeting held September 15, 1984 by the following vote:

Ayes: Council Members - Reid, Hinchman, Olson,
Pinkerton, & Snider (Mayor)

Noes: Council Members - None

Absent: Council Members - None


Alice M. Reimche
City Clerk

HENRY M. HIRATA
DIRECTOR



EUGENE B. DELUCCHI
DEPUTY DIRECTOR

JOHN A. HAUG
DEPUTY DIRECTOR

COUNTY OF SAN JOAQUIN
DEPARTMENT OF PUBLIC WORKS
P. O. BOX 1810 - 1810 E HAZELTON AVENUE
STOCKTON, CALIFORNIA 95201
(209) 944-2281

August 28, 1984

Mr. Jerry Glenn
Assistant City Manager
City of Lodi
221 West Pine Street
Lodi, CA 95241

Dear Mr. Glenn:

As you are aware, in the 1983-84 Unmet Transit Needs Determination adopted by the San Joaquin Council of Governments (COG), the Arbor Mobile Home Park in the Lodi unincorporated area was determined to have an "unmet transit need". According to an Acampo "reasonableness" survey conducted by the COG it was concluded that the need was "reasonable" to meet. This reasonable criteria is based on the ability of the County to negotiate with the City of Lodi for expansion of the City's existing Dial-A-Ride service.

In accordance with the Board of Supervisors direction of July 3, 1984, (see attached) Public Works staff has been directed to negotiate extension of service to Acampo.

Enclosed you will find a copy of COG's Acampo Dial-A-Ride survey with its resulting conclusions. Pursuant to our conversations and based upon the survey, it is proposed that the County contract be modified to include the Arbor Mobile Home Park area under the same provisions and format as the Woodbridge area with the County responsible for the cost of the Acampo service area.

The County remains indebted to the City of Lodi for its continued cooperation and support of this effort to accommodate Lodi area residents.

Very truly yours,

HENRY M. HIRATA
Director Of Public Works

HMH:DAB:jh
Enclosures

c: Supervisor George L. Barber
Council of Governments

Before the Board of Supervisors

County of San Joaquin, State of California

B-84- 1224

MOTION: WILHOIT/ALVA

WOODBIDGE/LODI TRANSIT SERVICE

THIS BOARD OF SUPERVISORS does hereby authorize and direct the Chairman of the Board of Supervisors to sign the attached one-year operating agreement between the County of San Joaquin and the City of Lodi to continue service to Woodbridge for fiscal year 1984-85, and

FURTHER, authorize and direct the Public Works Department to negotiate with the City of Lodi, the extension of service to the Acampo area, and

FURTHER, authorize and direct the Public Works Department to prepare a Transportation Development Act Claim based on the negotiated agreements, for signature and submission by the County Administrator or his designee.

JUL 3 1984

I HEREBY CERTIFY that the above order was passed and adopted on _____
by the following vote of the Board of Supervisors, to wit:

AYES: YOSHIKAWA, WILHOIT, ALVA, COSTA, BARBER

NOES: NONE

ABSENT: NONE

ABSTAIN:

Copies to: Board Clerk - Orig.
Co. Admin. - 1
Co. Counsel - 1
Auditor - 1
Public Works - 2
City of Lodi - 1
COG - 1

JORETTA J. HAYDE
Clerk of the Board of Supervisors
County of San Joaquin
State of California



By DEBBIE CHAPMAN

Deputy Clerk.

ACAMPO DIAL-A-RIDE SURVEY

Background, Methodology, and Response Rate

At the December 13, 1983 unmet transit needs hearing in Woodbridge, a petition was submitted to COG staff. The petition, which was signed by 202 residents of the Arbor Mobile Home Park (Woodbridge Road and Highway 99, Acampo), requested the use of Dial-A-Ride in the Acampo area. In response, COG staff determined to administer a survey (attached) to the Arbor Mobile Home Park to help determine the feasibility of expanding the Lodi Dial-A-Ride to Acampo. The purpose was not primarily to estimate demand - a separate analysis was carried out for that - but rather to give the COG more information about the characteristics and specific transit needs of Park residents.

The survey was designed, pretested, and then substantially revised. On February 22, 1984, 173 surveys were mailed out, one to each unit in the Arbor Mobile Home Park. A cover letter was rejected in favor of an introductory paragraph in the survey itself. Each survey was addressed only to the Resident(s) of Unit #1, #2, etc. but the return rate was increased by including a short message on the front of each envelope below the return address. The message read:

"Please fill out and return to me when you pay your rent"

Your Manager,
Sandy McDaniel

Since most residents pay their rent in person to Mrs. McDaniel, returning the surveys was facilitated.

The surveys were returned to Mrs. McDaniel over a 5-day period from March 1 - March 5, and were subsequently collected by COG staff. A total of 112 surveys were completed and returned. Of the remainder, 5 were rejected by the Post Office as being undeliverable, and 56 were delivered but not returned. The response rate was thus $173 - 5 = 168$ divided into 112 = 66.67% (2 out of 3 were returned).

Analysis

Analysis of the survey results were greatly facilitated by entering the data into the COG's new IBM Personal Computer, and then having the computer sort and manipulate the data in various ways. In general, the respondents were divided into two groups depending on their answer to the first question:

Question 1: Would you or any member of your household
actually use the Lodi Dial-A-Ride?

A total of 5 people returned questionnaires but did not answer Question 1. These "maybes" have been entered into the computer, but will be omitted from the present analysis. Of the remaining 107

households, 46 (43.0%) claimed they would actually use the Lodi Dial-A-Ride should the service be provided. These households have been labeled the "user" group. In contrast, 61 households (57.0%) stated they would not use the service. These households have been labeled the "non-user" group.

Summation: In all probability, the above figures overstate the number of actual passengers which could be expected should the Lodi Dial-A-Ride be made available. Nevertheless, there are significant differences between the user and non-user groups, as the latter part of this analysis will show. Those differences tend to lend credence to the stated intention to actually use the service.

Question 2: If you answered "yes" to Question #1, where would your household go on the Lodi Dial-A-Ride?

Destination	Number (Users Only)	Percent
Lodi	37	80.4%
Around Acampo	5	10.9%
Lodi and Woodbridge	2	4.3%
Did not answer	2	4.3%
Totals	46	100.0%

Summation: Not surprisingly, most users want to go to Lodi, with "Around Acampo" being a distant second. No one chose Woodbridge as a sole destination, and it was chosen only twice in conjunction with Lodi.

Question 3: If you answered "yes" to Question #1, for what types of trips would you use the Lodi Dial-A-Ride?

Trip Types (ranked)	# Responses	Percent*
Medical & Dental	40	87.0%
Shopping	35	76.1%
Personal Business	28	60.9%
Rail/Bus Connection	14	30.4%
Recreation/Visiting	7	15.2%
Social Services	7	15.2%
Employment	0	0
Education	0	0
Other	0	0

*The percent figures refer to the percent of the 46 users who checked the given category. Since more than one category could be checked, the figures do not add up to 100%. The instructions specified that "no more than 3" of the above categories could be checked. Actual average number of categories checked was 2.85 for each of the 46 users.

Summation: The ranking tells the story. Somewhat surprising is the desire for intercity travel, as expressed in the #4 ranking (14 responses) of the transportation connection choice (access to Amtrak, Greyhound, or Trailways). Also of interest is the fact that none of

the users were interested in transportation to education or employment destinations. This is probably due to the advanced age of the population (see Questions 6 and 7).

The following questions were answered by both users and non-users. The responses are reported by group, so that the differences which exist between groups can be highlighted. Combined responses for both groups are also included.

Question 4: How many people in your household drive?

Group	None	One	Two+	No Answer	Totals	Average*
Users	3	23	20	0	46	1.37
Non-Users	0	23	36	2	61	1.61
Totals	3	46	56	2	107	1.50

* The average number of drivers per household was calculated by assuming that 2+ = 2. This assumption seems warranted because the actual choices were "none", "one", "two", and "three or more." So few people checked "3 or more" that the category was eliminated, the very few responses being lumped together into the "two" column which was then renamed "two or more."

Summation: The "average" figures in the last column illustrate the differences between users and non-users. Highlighting this difference are the 3 user households with no drivers.

Question 5: How many cars does your household own?

Group	None	One	Two+	No Answer	Totals	Average*
Users	2	35	9	0	46	1.15
Non-Users	0	35	25	1	61	1.39
Totals	2	70	34	1	107	1.30

* Based on 2+ = 2

Summation: As with Question 4, the final column points up the differences between groups. Not surprisingly, the two user households having no cars are the same ones that have no drivers (see Question 4). Apparently, one household has a car but no one is capable of driving it (compare the "None" columns in Questions 4 and 5).

Questions 6 and 7: How many people in your household are 60 years of age or older (Question 6) or under 60 years of age (Question 7)?

These questions are considered together, as they both deal with household age. The table at the top of the next page summarizes the survey findings.

Group	# Households Giving Age of Members	# Individuals Age:			%60+	Average Household Size
		1-59	60+	Total		
Users	46	9	71	80	88.8%	1.74
Non-Users	57	26	73	99	73.7%	1.74
Totals	103	35	144	179	80.4%	1.74

* based on the assumption that 2+ = 2 (see Question #4 for explanation of this assumption)

Summation: The above chart reveals that the average household size of 1.74 persons is identical for both users and non-users. However, the user households contain a higher percentage of people aged 60 and older - 88.8% compared to 73.7% for the non-user households. The overall figure of 80.4% aged 60 and older reveals the retirement character of the Arbor Mobile Home Park.

Question 8: Do you have any additional comments?

Group	Yes	No	Totals	% Offering Comments
Users	10	36	46	21.7%
Non-Users	23	38	61	37.7%
Totals	33	74	107	30.8%

Summation: Interestingly, many more comments were offered by the non-user group. Many non-users mentioned that Dial-A-Ride would be great for others, and over half mentioned a possible personal future need for the service. One non-user even volunteered to "pay a nominal fee per month added to our rent" for the service. No hostile or totally negative comments were received, although one person mentioned that the service would be "very time consuming" and another stated that he could "not be sure of ... being able to make proper connections" and that the service "would be rather expensive over a period of time."

Among the user group, the ten comments varied greatly. Some clearly indicated a strong personal need; for example, a 77 year old woman who "never did drive" and whose 86 year old husband is "sometimes sick and can't drive." Less critical - but still transit dependent - is the younger woman who does not drive and whose "Sales Rep." husband is often out of town. On the other hand, a few people revealed by their comments that they had no intention of immediately using the Dial-A-Ride (notwithstanding their earlier statement to the contrary). As one person explained, "There may come a time in the future when we may need this service - that's why I've answered the questions the way I have."

Conclusion

In the COG's officially adopted definition, "transportation needs" are defined as "the trips required by those persons recognized as transportation disadvantaged to provide themselves with the essentials necessary to maintain a minimum standard of living." This includes trips necessary for medical and dental services, shopping, employment, personal business, education, social services, and recreation." In turn, "transportation disadvantaged" persons are defined as "all individuals who, by virtue of their age, income, or handicap, are not adequately served by the automobile."

The Arbor Mobile Home Park is not a low income development, as even a casual stroll through the well-kept grounds and modern recreation room and office building will reveal. As a result, it is perhaps not too surprising that only one person commented on the cost of the Dial-A-Ride as being a possible deterrent to usage, and that person was speaking of frequent usage (5 days a week). Thus, transportation needs cannot be found on the basis of income, for the Arbor Mobile Home Park.

The primary basis for suspecting that transportation needs exist in the Arbor Mobile Home Park - besides the fact that a petition was received - is the age of Park residents. As the preceding analysis has shown, more than 80% of the Park residents who answered the survey are 60 years of age or older. This is five times the percentage for all of San Joaquin County, which lists only 15.9% of its total population as being 60 or older (1980 census). Among those Park residents saying they would actually use the Dial-A-Ride, the percentage of people 60+ is even higher - 88.8%.

The above figures tend to support the contention of Park residents who claim to have transportation needs. In most cases, it is true, those needs are currently being met by private automobiles. However, the survey responses and the comments received indicate that many Park residents are anxious about their ability to continue to drive. In particular, many in the user group appear to be clinging to their automobiles at least partially because no alternative form of transportation currently exists. Also three households have already "crossed over the line," and contain no people able to drive. As a result, COG staff recommends that unmet transit needs be found to exist for the residents of the Arbor Mobile Home Park. (For a discussion of the reasonableness issue, see EVALUATION section).

Concerning the specifics of unmet transit needs in the Arbor Mobile Home Park, the survey responses revealed a strong need to travel to Lodi, with secondary travel desired around Acampo. The three most desired trip purposes, as measured by Question #3, are for medical and dental, shopping, and personal business needs. Each of these categories was checked by at least 60% of user households. Finally, a sizable minority (30.4%) of user households desired travel to Lodi to connect with Amtrak, Greyhound, or Trailways.

ACAMPO DIAL-A-RIDE SURVEY

A petition with 202 signatures has been received from the Arbor Mobile Home Park. The petition asks for dial-a-ride transit service in the Acampo area. To help the transportation planners, please complete this survey. Return it to your manager, Mrs. Sandra McDaniel, when you next pay your rent. Thank you for your help!

1. Suppose the Lodi Dial-A-Ride was to serve Acampo. The Dial-A-Ride operates like a taxi, 7:00 a.m.-7:00 p.m., Monday-Friday except holidays. The cost per round trip ride would be:

\$2.00 - seniors (60+) and handicapped

\$5.00 - general

Up to 3 may ride for the price of 1, if going from the same place to the same place. The Dial-A-Ride vehicles are full-size Chevrolet station wagons. Drivers will help passengers into regular seats. Folding wheelchairs can be stored in the back.

QUESTION: Would you or any member of your household actually use the Lodi Dial-A-Ride?

Yes

No

2. If you answered "No" to Question #1, please skip to Question #4. If you answered "Yes" to Question #1, where would your household go on the Lodi Dial-A-Ride?

Lodi

Woodbridge

Around Acampo

3. Please think carefully about your transportation needs. Then, check no more than 3 of the boxes below. Check only those kinds of trips most important to you, for which you would use the Lodi Dial-A-Ride.

Medical and Dental	<input type="checkbox"/>	
Shopping	<input type="checkbox"/>	CHECK
Employment	<input type="checkbox"/>	NO
Personal Business	<input type="checkbox"/>	MORE
Education	<input type="checkbox"/>	THAN
Social Services	<input type="checkbox"/>	<u>THREE</u>
Recreation/Visiting	<input type="checkbox"/>	OF
Connection with Amtrak, Greyhound, or Trailways (Lodi only)	<input type="checkbox"/>	THESE
Other (please specify)	<input type="checkbox"/>	BOXES

(continued on back)

REDUCED FROM ORIGINAL

4. How many people in your household drive?

None One Two Three or more

5. How many cars does your household own?

None One Two or More

6. The Dial-A-Ride is much less expensive for people aged 60 and older, or for handicapped people. How many people aged 60 and older live in your household?

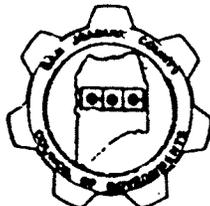
None One Two Three or more

7. How many people under 60 years of age live in your household?

None One Two Three or more

8. Comments - Please enter any additional comments you may have, in the space below.

Please return completed surveys to Mrs. Sandra McDaniel, Manager, Arbor Mobile Home Park, when you next pay your rent. Thank you for your help!



CITY COUNCIL

JOHN R. (Randy) SNIDER, Mayor
DAVID M. HINCHMAN
Mayor Pro Tempore
EVELYN M. OLSON
JAMES W. PINKERTON, Jr.
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RONALD M. STEIN
City Attorney

October 10, 1984

Mr. Henry E. Hirata
Director of Public Works
County of San Joaquin
P. O. Box 1810
1810 East Hazelton Avenue
Stockton, CA 95201

Dear Mr. Hirata:

Please be advised that your August 28, 1984 letter addressed to Mr. Glenn requesting that the Lodi Dial-a-Ride system be expanded to include the Arbor Mobile Home Park was presented to the Lodi City Council at its regular meeting of September 5, 1984. Following discussion, Council referred the letter to Staff for further investigation and requested that the Arbor Mobile Home Park be contacted about their willingness to commit themselves to a set or modified set schedule for Dial-a-Ride ridership.

We will keep you apprised as to developments in this matter and as to the final decision of the Council.

Should you have any questions regarding the matter, please do not hesitate to call this office.

Very truly yours,

Alice M. Reimche
Alice M. Reimche
City Clerk

AMR:jj