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CITY COUNCIL MEETING

NOVEMBER 3, 1982

PUC NOTICE
REGARDING PT&T
APPLICATION

City Clerk Reimche presented a Notice of the Pacific Telephone and Telegraph Company's application to increase and reduce rates and establish new rates and of a public witness hearing.

RECEIVED

NOTICE TO GOVERNMENT ENTITIES
AND INTERESTED PARTIES

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NOTICE OF PACIFIC TELEPHONE'S APPLICATION TO INCREASE
AND REDUCE RATES AND ESTABLISH NEW RATES AND OF
PUBLIC HEARING
CITY OF LOS ANGELES

Pacific Telephone has filed an application with the California Public Utilities Commission (CPUC) seeking rate changes to provide new customer options for the repair and installation of telephone inside wire on customer premises. Presently, repairs are provided at no additional charge by Pacific; the cost of those repairs is recovered from all ratepayers through other rates such as those for long distance service. Pacific Telephone now proposes to allow customers the options of doing their own installation and repairs of such wiring, hiring outside contractors to do the installation and repairs, or hiring Pacific.

If a customer plans to use Pacific Telephone's repair service, a customer could choose to pay a proposed new recurring monthly charge and receive the repairs without additional charge, or the customer could choose to pay a nonrecurring charge at the time any repairs are made.

In addition, Pacific Telephone proposes to change the way it charges for installation and moves and changes of inside wire

in connection with complex business and residence telephone equipment (e.g., key, PBX and Centrex equipment) by applying a separate time and materials charge for these activities.

Customers with either simple or complex business or residence telephone services will also have the option of arranging for their own inside wire installations and moves and changes.

Pacific Telephone's earnings will not be affected if this application is approved by the CPUC. The income from this proposal would be offset by a reduction in the billing surcharge which appears on all customers' bills under the heading, "Surcharge -- PUC Decision No. 82-05-013". The present 7.92% surcharge would be lowered to 4.84% -- a 38% reduction.

If the request is approved by the CPUC as proposed, here are the options that various classes of customers would have:

OPTIONS FOR INSTALLATION
OR REPAIR OF INSIDE WIRING

- o Simple Residence and Business Service Options (customers with one or two line, non-key telephone service):
 - A) Monthly Maintenance Option: Customers could pay a new rate of \$.35 per telephone line per month. There

would be no additional charge for repair visits.

- B) Trouble Occasion Option: Customers could pay a new flat fee of \$60 for each repair visit. There would be no additional monthly fees.
- C) Outside Contractor Option: Customers could arrange for installation, repair or rearrangement of inside wire themselves either by purchasing the necessary materials or hiring an outside contractor.

o Complex Residence and Business Service Options (customers with two or more lines, terminating on key telephones, PBX switchboards, or Centrex service):

- A) Monthly Maintenance Option: Customers could pay a new rate of \$.30 per Pacific Telephone owned station per month. There would be no additional charge for repair visits in connection with the repair of inside wire connected to those stations.
- B) Time and Materials Option: Customers could pay a new charge for installation, repair or rearrangement of inside wire based on the time and materials used. During normal business hours, labor charges would be set at \$38 for the first fifteen minutes and \$12 for each additional fifteen minutes or fraction thereof. Labor charges would be slightly higher if the customer requests the activity be performed outside normal

business hours. Fees for materials would vary for each individual case.

- C) Outside Contractor Option: Customers could arrange for installation, repair or rearrangement of inside wire themselves or hire an outside contractor.

The final rate determination, however, will be made by the CPUC after a hearing is held. The CPUC may grant rate increases and reductions and establish new rates different from those requested, and the rate changes authorized may be in different classes of service and/or higher for those classes listed.

The CPUC will hold a public witness hearing regarding this application at 10:00 a.m., on Monday, November 15, 1982 at the CPUC, 350 McAllister Street, San Francisco. The hearing gives customers an opportunity to express their views to the Commission. You may submit written comments and/or make a brief oral statement at the hearing. The CPUC welcomes your comments. If you cannot attend this hearing, you may submit written comments to the CPUC at one of the addresses listed below.

A copy of Pacific Telephone's application and related exhibits may be inspected at Pacific Telephone's principal public offices or at the CPUC offices listed below. A copy may also

be obtained upon written request to Pacific Telephone directed
to:

The Pacific Telephone and Telegraph Company
17th Floor
140 New Montgomery Street
San Francisco, CA 94105
Attention: John Dennis

Inquiries and comments relative to these matters, including
requests to receive notice of date, time and place of any
further hearings on the application, may be directed to the
CPUC offices at:

350 McAllister Street
San Francisco, CA 94102

107 South Broadway
Los Angeles, CA 90012