

CITY COUNCIL MEETING  
DECEMBER 5, 1984

COMPLAINT REC'D  
WASTE WHEELER  
PROGRAM PRO-  
CEDURES

City Clerk Reimche presented the following letter which had been received from Mr. Robert H. Organ:

"Dear Sirs:

All is not well after receiving the enclosed letter and after talking to someone who attended the meeting of the city council on this subject.

I live in the "pilot" area where the waste wheeler was placed. They were said to be on a trial basis and, if we liked the units, they would install them on a permanent basis. I do not recall the waste disposal people mentioning any charge if we decided to try it. It turns out that a' about the same time, the city decided to raise the cost of picking up the garbage from \$6.60 to \$7.22. No notice - just did it and that is it. Really no complaint about that but now I feel it ties in with the rest of my letter.

I admit the waste wheelers are much better than the cans. However we did not have to take our cans from the back yard to the curb in order to get them picked up. I do feel we have been sucked in because there is now an exorbitant price in the lease fee being charged by the California Waste Removal Systems. \$2.50 per month for the waste wheeler only and then the new price for the pick-up.

It looks like only two men can do the job instead of three or four on each truck. And the customers will be helping this pick-up procedure as they will be placing the wheeler next to the curb.

As I understand it, the people were all for the wheeler and garbage pick up to come to a total of \$8.00 per month. But the City Council vetoed the price. I have talked to some 40 people about this and not one liked the cost. The basic idea is a great one. It has spoiled us and we are going to have the wheeler stay at our house. When I am gone, it is easier on my wife to wheel the unit out. But I have the feeling I have been conned. I was suspicious when they came to the door to have us participate in the "pilot" program. I asked them about charges and was reassured there would be none. And there were no charges during the "pilot" period. Didn't realize the City of Lodi would raise the price. HOW SNEAKY CAN YOU GET?

Sincerely,

s/Robert H. Organ"

Mayor Snider directed Staff to respond to Mr. Organ regarding the matter.

RECEIVED

NOV 27 1984

ALICE M. ...  
CITY CLERK

Robert H. Organ  
1180 Orangewood Dr.  
Lodi, California 95240

November 26, 1984

The Lodi City Council  
Lodi, California

Dear Sirs:

All is not well after receiving the enclosed letter and after talking to someone who attended the meeting of the city council on this subject.

I live in the "pilot" area where the waste wheeler was placed. They were said to be on a trial basis and, if we liked the units, they would install them on a permanent basis. I do not recall the waste disposal people mentioning any charge if we decided to try it. It turns out that at about the same time, the city decided to raise the cost of picking up the garbage from \$6.60 to \$7.22. No notice - just did it and that is it. Really no complaint about that but now I feel it ties in with the rest of my letter.

I admit the waste wheelers are much better than the cans. However we did not have to take our cans from the back yard to the curb in order to get them picked up. I do feel we have been sucked in because there is now an exorbitant price in the lease fee being charged by the California Waste Removal systems. \$2.50 per month for the waste wheeler only and then the new price for the pick-up.

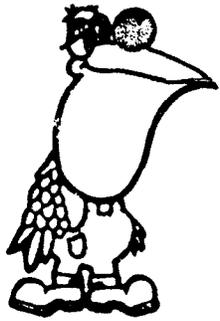
It looks like only two men can do the job instead of three or four on each truck. And the customers will be helping this pick-up procedure as they will be placing the wheeler next to the curb.

As I understand it, the people were all for the wheeler and garbage pick up to come to a total of \$8.00 per month. But the City Council vetoed the price. I have talked to some 40 people about this and not one liked the cost. The basic idea is a great one. It has spoiled us and we are going to have the wheeler stay at our house. When I am gone, it is easier on my wife to wheel the unit out. But I have the feeling I have been conned. I was suspicious when they came to the door to have us participate in the "pilot" program. I asked then about charges and was reassured there would be none. And there were no charges during the "pilot" period. Didn't realize the City of Lodi would raise the price. HOW SNEAKY CAN YOU GET?

Sincerely,

*Robert H. Organ*

C. COPY - THE EDITOR



Dear Valued Customer:

On Wednesday, November 7, 1984, the Lodi City Council gave approval to Sanitary City Disposal Company, Inc. to offer the Waste Wheeler refuse collection system, on a voluntary basis, to all its customers throughout the City of Lodi.

We are now prepared to offer you the Waste Wheeler system on a permanent basis with the following terms and conditions:

- A. The program is voluntary.
- B. The customers participating will be required to bring the Waste Wheeler to curbside.

The rates will be as follows:

- A. 1 can customers, in order to receive the Waste Wheeler system, will have to upgrade their service to 2 cans or more.
- B. 2 can customers will pay \$7.22 (the existing 2 can rate) to the City of Lodi. They will be provided with a 60 gallon (two can equivalent) Waste Wheeler container and billed \$2.50 rental fee to be paid to California Waste Removal Systems, Inc.
- C. 3 can customers will pay \$9.57 (the existing 3 can rate) to the City of Lodi. They will be provided with a 90 gallon (three can equivalent) Waste Wheeler container and billed \$2.50 rental fee to be paid to California Waste Removal Systems, Inc.

Please return the enclosed self-addressed post card by November 30, 1984. All waste wheelers not covered by an acceptance card will be picked up the week of December 3, 1984.

Should you have any questions, please call 369-3961 and ask for a Waste Wheeler coordinator.

R. H. ORGAN  
1180 Orangewood Dr.  
Lodi, Calif. 95240



ATTN:  
Alice Reinche  
City Clerk

The City Council  
Lodi City Hall  
221 West Pine St.  
Lodi, California.

95240