

RESOLUTION NO. 2005-21

A RESOLUTION OF THE LODI CITY COUNCIL  
AUTHORIZING THE CITY MANAGER TO EXECUTE A  
ONE-YEAR CONTRACT FOR TELEPHONE SWITCH  
MAINTENANCE SERVICE AND REPAIR

---

---

WHEREAS, Lodi Municipal Code §3.20.070 authorizes dispensing with bids for purchases of supplies, services, or equipment when it is in the best interest of the City to do so; and

WHEREAS, due to the critical nature of certain key elements within the City's telephone system, it is imperative that the City maintain a rapid-response service contract with a reliable service provider to assure maximum telephone uptime; and

WHEREAS, NextiraOne has provided coverage under such a contract during the current fiscal year and was selected as the maintenance service provider for the City's premise telephone equipment for several reasons:

- 1) NextiraOne was involved in the original design, upgrade, and installation of the core telephone systems and has in-depth knowledge of its configuration and operation with this knowledge being particularly critical in the Police, Fire, and Electric Utility Departments, where downtime would paralyze those department operations; and
- 2) NextiraOne is a Nortel Networks Certified Partner and an Adtran Certified Provider, and both certifications apply to the City's equipment. Certification is indicative of a provider's knowledge and understanding of a manufacturer's design, operation, and integration of key components of a telephone network; and
- 3) NextiraOne service contract prices have been, and continue to be, fair and reasonable. The contract is for 12 months with the option to automatically renew for one additional year.

WHEREAS, the contract combines maintenance service and repair for three critical telephone PBX (private branch exchange) switches located at the Public Safety Building, Municipal Service Center, and the Fire Administration/Parking Structure; and

WHEREAS, the Nortel Networks Option 21 PBX located at the Municipal Service Center is over 13 years old and is no longer supported by the manufacturer as of 2002; and

WHEREAS, NextiraOne came forward two years ago willing to provide maintenance coverage on the old telephone switch when no one else would and has proven its product knowledge by providing consulting and engineering on the City's behalf when low-bid contractors have failed to program and integrate new telephone equipment; and

WHEREAS, NextiraOne LLC maintains parts-on-hand to make necessary repairs to our older systems, and, therefore, it becomes critical not to take the lowest bidder for telephone maintenance.

NOW, THEREFORE, BE IT RESOLVED that the Lodi City Council does hereby authorize the City Manager to execute a one-year contract for telephone switch maintenance service and repair with NextiraOne LLC in the amount of \$21,203.51.

Dated: February 2, 2005

---

I hereby certify that Resolution No. 2005-21 was passed and adopted by the City Council of the City of Lodi in a regular meeting held February 2, 2005, by the following vote:

- AYES: COUNCIL MEMBERS – Hansen, Hitchcock, Johnson, Mounce, and Mayor Beckman
- NOES: COUNCIL MEMBERS – None
- ABSENT: COUNCIL MEMBERS – None
- ABSTAIN: COUNCIL MEMBERS – None

  
SUSAN J. BLACKSTON  
City Clerk