

RESOLUTION NO. 2007-09

A RESOLUTION OF THE LODI CITY COUNCIL AUTHORIZING
THE RENEWAL OF SUPPORT AGREEMENT FOR ELECTRONIC
CUSTOMER INFORMATION BILLING SYSTEM (ECIS) FROM
ALLIANCE DATA SYSTEMS

WHEREAS, on April 15, 1998, the City Council adopted Resolution No. 98-61 appropriating \$996,525 for the purchase and implementation of the Electronic Customer Information Billing System (ECIS) from Orcom Systems, of Bend, Oregon; and

WHEREAS, the ECIS system has since been acquired by Alliance Data Systems, of Dallas, Texas, the system's current owner and vendor; and

WHEREAS, the ECIS system is one of two mission-critical computer applications operated by the City and is the centerpiece for the City's utility billing activities; and

WHEREAS, in addition to other critical functionality, ECIS processes all electric and water meter reads and applies flat rate charges where appropriate and stores important customer information, as well as billing history; and

WHEREAS, the City relies heavily upon the manufacturer to provide ongoing maintenance and support services for the installed software for a annual fee of \$57,750, payable in two semi-annual payments of \$28,875; and

WHEREAS, staff feels it imperative to continue to have a maintenance and support agreement in force for this software and also recommends that the City Council authorize the City Manager to approve subsequent annual renewals of this contract, provided the renewals are routine and not materially different.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Lodi does hereby authorize the renewal of Support Agreement for ECIS from Alliance Data Systems, of Dallas, Texas, in the amount of \$57,750, payable in two semi-annual payments of \$28,875; and

Dated: January 17, 2007

I hereby certify that Resolution No. 2007-09 was passed and adopted by the City Council of the City of Lodi in a regular meeting held January 17, 2007 by the following vote:

AYES: COUNCIL MEMBERS – Hitchcock, Katzakian, and Mayor Johnson
NOES: COUNCIL MEMBERS – None
ABSENT: COUNCIL MEMBERS – Hansen and Mounce
ABSTAIN: COUNCIL MEMBERS – None


RANDI JOHL
City Clerk